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agedcarequality.gov.au

## Communiqué to ‘Assessing against the Standards’ workshop participants

The Aged Care Quality and Safety Commission (the Commission) is working with the Department of Health to monitor developments and advice to the aged care sector regarding the COVID-19 situation. Each day new details are provided, and we are continuing to review the current situation to determine the best course of action to support the sector.

As a result, and in line with recent advice, the Commission has decided to postpone its face-to-face ‘Assessing against the Standards’ workshops for both residential and home services. In the meantime, we are considering options for providing this information and education via webinars and other online options where this is possible.

The Commission will waive its 14-day refund policy for attendance cancellation for these workshops, including the \$55 administration fee, and will backdate this to workshops held from 9 March 2020 onwards.

We will be in touch using the contact details on the event registration form and will provide you with a full refund. Please bear with us as we work through these event applications and refunds.

The Commission will continue to closely monitor the COVID-19 situation and will provide regular updates to the sector over the coming weeks. We will also update the [Commission website](#) regularly to keep you informed.

The [Aged Care Learning Solution - Alis](#) – has links to information and updates on COVID-19. We encourage you to activate an Alis learner account to access this information, as well as participate in the modules on the Quality Standards, in particular, Standard 8 – Organisational Governance, which highlights anti-microbial stewardship under requirement 8(3)(e).

In addition, Altura Learning has put together a series of short videos on COVID-19, which it has made available to the sector free of charge. These videos can be accessed at <https://www.alturalearning.com/>.

On 14 March 2020, the Australian Government launched its national media campaign titled - [Help stop the spread and stay healthy](#). The campaign provides a variety of resources for services to consider as part of their own information sharing with consumers, their families and staff.

For more information on COVID-19, read the latest news from the Department of Health at [www.health.gov.au/news](http://www.health.gov.au/news).



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### Write

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