McDougall Park Nursing Home

Performance Report

18 Ley Street
COMO WA 6152
Phone number: 08 9313 1700

**Commission ID:** 7904

**Provider name:** Fresh Fields Aged Care Pty Ltd

**Assessment Contact - Site date:** 2 March 2022

**Date of Performance Report:** 31 March 2021

# Performance report prepared by

Therese Wilson, delegate of the Aged Care Quality and Safety Commissioner.

# Publication of report

This Performance Report **will be published** on the Aged Care Quality and Safety Commission’s website under the Aged Care Quality and Safety Commission Rules 2018.

# Overall assessment of this Service

|  |  |
| --- | --- |
| **Standard 3 Personal care and clinical care** |  |
| Requirement 3(3)(g) | Compliant |

# Detailed assessment

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standard and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The following information has been taken into account in developing this performance report:

* the Assessment Team’s report for the Assessment Contact - Site; the Assessment Contact - Site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers/representatives and others.

# STANDARD 3 Personal care and clinical care

### Consumer outcome:

1. I get personal care, clinical care, or both personal care and clinical care, that is safe and right for me.

### Organisation statement:

1. The organisation delivers safe and effective personal care, clinical care, or both personal care and clinical care, in accordance with the consumer’s needs, goals and preferences to optimise health and well-being.

## Assessment of Standard 3

The Assessment Team assessed Requirement (3)(g) in Standard 3 Personal care and clinical care for this Assessment Contact and have recommended this Requirement as met. All other Requirements in this Standard were not assessed. Therefore, an overall rating of the Standard has not been provided.

I have considered the Assessment Team’s findings and evidence documented in the Assessment Team’s report and based on this information, I find Fresh Fields Aged Care Pty Ltd, in relation to McDougall Park Nursing Home to be Compliant with Requirement (3)(g) in Standard 3 Personal care and clinical care. I have provided reasons for my finding in the specific Requirement below.

### Assessment of Standard 3 Requirements

### Requirement 3(3)(g) Compliant

*Minimisation of infection related risks through implementing:*

1. *standard and transmission based precautions to prevent and control infection; and*
2. *practices to promote appropriate antibiotic prescribing and use to support optimal care and reduce the risk of increasing resistance to antibiotics.*

The organisation has an effective infection and prevention control program with the service able to demonstrate they follow the program. The service uses standard precautions to prevent and minimise the risk of transmission of infections to consumers. Staff are trained in infection control procedures, use of personal protective equipment and COVID-19 and other infectious diseases for outbreak management. There is a dedicated infection and prevention lead on site to assist and train staff should they require it. Documentation reviewed showed there was a recent outbreak that was managed and contained as per the outbreak management policy. Staff were observed to follow appropriate infection control procedures during the visit.

The service could demonstrate that antibiotics are only prescribed when necessary and were only used when other signs and symptoms or tests concluded that they are required. Documentation showed that the service works with Medical Officers to ensure the use of antibiotics is kept to a minimum and only where necessary. Staff could describe how to use prevention strategies to prevent infection and confirmed they are trained in antimicrobial stewardship.

For the reasons detailed above, I find Fresh Fields Aged Care Pty Ltd, in relation to McDougall Park Nursing Home, to be Compliant with Requirement (3)(g) in Standard 3 Personal care and clinical care.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is, however, required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.