**Decision to accredit commencing service**

**Service and approved provider details**

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| **Name of service:** | Opal Springwood |
| **RACS ID:** | 9589 |
| **Name of approved provider:** | DPG Services Pty Ltd |
| **Address details:**  | 260-270 Parfey Road SPRINGWOOD QLD 4127 |
| **Date of site audit:** | 08 August 2019 |

**Summary of decision**

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| **Decision made on:** | 19 August 2019  |
| **Decision made by**: | Authorised delegate of the Aged Care Quality and Safety Commissioner (Commissioner) under section 76 of the *Aged Care Quality and Safety Commission Act 2018* to decide under section 29 of the Aged Care Quality and Safety Commission Rules 2018 (Rules) whether to accredit a commencing service following an application for accreditation. |
| **Decision:** | To accredit the commencing service under section 29 of the Rules. |
| **Period of accreditation** | 19 August 2019 to 19 August 2020 |
| **Assessment of performance with the Aged Care Quality Standards** |
| Standard 1 Consumer dignity and choice | Met  |
| Standard 2 Ongoing assessment and planning with consumers | Met  |
| Standard 3 Personal care and clinical care | Met  |
| Standard 4 Services and supports for daily living | Met  |
| Standard 5 Organisation’s service environment | Met  |
| Standard 6 Feedback and complaints | Met  |
| Standard 7 Human resources | Met  |
| Standard 8 Organisational governance | Met  |

**This decision is published on the Aged Care Quality and Safety Commission’s (Commission) website under section 48 of the Rules.**