Peter Arney Home

Performance Report

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**Commission ID:** 7231

**Provider name:** Amana Living Incorporated

**Assessment Contact - Site date:** 27 January 2021

**Date of Performance Report:** 24 February 2021

# Publication of report

This Performance Report **may be published** on the Aged Care Quality and Safety Commission’s website under the Aged Care Quality and Safety Commission Rules 2018.

# Overall assessment of this Service

|  |  |
| --- | --- |
| **Standard 3 Personal care and clinical care** |  |
| Requirement 3(3)(b) | Compliant |
| Requirement 3(3)(g) | Compliant |

# Detailed assessment

This performance report details the Commission’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standard and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The report also specifies areas in which improvements must be made to ensure the Quality Standards are complied with.

The following information has been taken into account in developing this performance report:

* the Assessment Team’s report for the Assessment Contact - Site; the Assessment Contact - Site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers/representatives and others.

# STANDARD 3 Personal care and clinical care

### Consumer outcome:

1. I get personal care, clinical care, or both personal care and clinical care, that is safe and right for me.

### Organisation statement:

1. The organisation delivers safe and effective personal care, clinical care, or both personal care and clinical care, in accordance with the consumer’s needs, goals and preferences to optimise health and well-being.

## Assessment of Standard 3

The Assessment Team assessed Requirements (3)(b) and (3)(g) in relation to Standard 3 Personal care and clinical care and found the service met the Requirements. Based on the Assessment Team’s report I find the service Compliant with Requirements (3)(b) and (3)(g) in relation to Standard 3 Personal care and clinical care.

Consumers interviewed confirmed they receive safe and quality personal care and clinical care. Consumers interviewed confirmed they are aware of infection control measures implemented at the service and are satisfied staff have the skills to prevent infections.

The service has policies and procedures to guide staff in the management of high impact risks associated with consumer care and in the management of infectious outbreaks and promote appropriate use of antibiotics. Staff interviewed demonstrated an understanding of managing consumers’ clinical care including risks in line with consumers’ care plans. Staff confirmed they have been provided infection control training and have access to equipment and resources to manage infections.

All Requirements in this Quality Standard were not assessed, and an overall assessment of the Quality Standard not completed.

### Assessment of Standard 3 Requirements

### Requirement 3(3)(b) Compliant

*Effective management of high impact or high prevalence risks associated with the care of each consumer.*

### Requirement 3(3)(g) Compliant

*Minimisation of infection related risks through implementing:*

1. *standard and transmission based precautions to prevent and control infection; and*
2. *practices to promote appropriate antibiotic prescribing and use to support optimal care and reduce the risk of increasing resistance to antibiotics.*

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is, however, required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.