



Consumers' Experience of the Quality of Care and Services: Aged Care Homes The Whiddon Group - Kelso

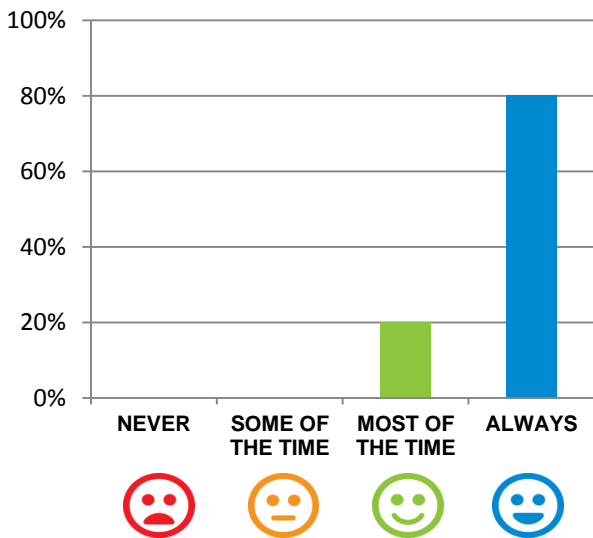
RACS ID: 0269
 Reaccreditation Audit Date: 05 December 2017 to 07 December 2017

An audit team from the Australian Aged Care Quality Agency visited the aged care home for re-accreditation purposes and spoke to at least 10 per cent of the people who live there. Those we interviewed for this report were randomly selected*. The results are presented in this report which will help you understand the experience of consumers living in the home. It should be read alongside the accreditation audit report on the home available at the Quality Agency's Accreditation Report Search page at <http://www.aacqa.gov.au/publications/reports>. For more general information on aged care, visit www.myagedcare.gov.au.

* Number of consumers interviewed: 15
 Number of representatives interviewed: 0

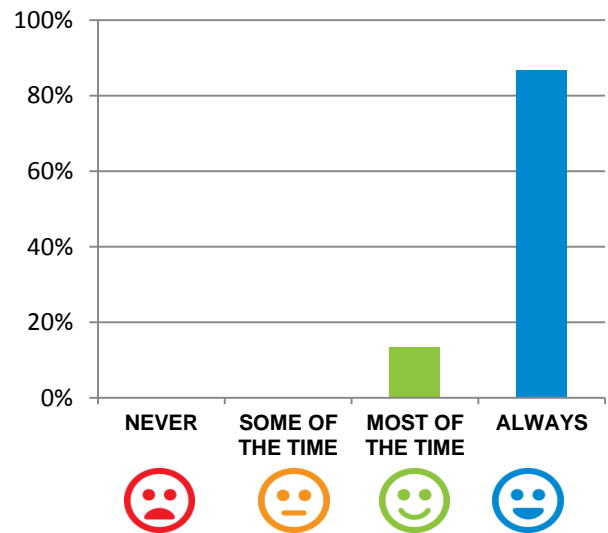
What is your experience at the home?

Do staff treat you with respect?



100% of responses were: most of the time or always

Do you feel safe here?



100% of responses were: most of the time or always

