Uniting Mirinjani Weston ACT

Performance Report

11 Namatjira Drive

WESTON ACT 2611
Phone number: 02 6288 4411

**Commission ID:** 2902

**Provider name:** The Uniting Church in Australian Property Trust (NSW)

**Assessment Contact - Site date:** 29 July 2020

**Date of Performance Report:** 24 September 2020

# Publication of report

This Performance Report **will be published** on the Aged Care Quality and Safety Commission’s website under the Aged Care Quality and Safety Commission Rules 2018.

# Overall assessment of this Service

|  |  |
| --- | --- |
| **Standard 3 Personal care and clinical care** |  |
| Requirement 3(3)(b) | Compliant |

# Detailed assessment

This performance report details the Commission’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standard and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The report also specifies areas in which improvements must be made to ensure the Quality Standards are complied with.

The following information has been taken into account in developing this performance report:

* the Assessment Team’s report for the Assessment Contact - Site; the Assessment Contact - Site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers/representatives and others.

# STANDARD 3 Personal care and clinical care

### Consumer outcome:

1. I get personal care, clinical care, or both personal care and clinical care, that is safe and right for me.

### Organisation statement:

1. The organisation delivers safe and effective personal care, clinical care, or both personal care and clinical care, in accordance with the consumer’s needs, goals and preferences to optimise health and well-being.

## Assessment of Standard 3

The Assessment Team assessed one of the seven specific requirements under this Quality Standard and found this to be compliant. As all requirements under this Standard were not assessed, an overall rating for this Quality Standard is not provided.

### Assessment of Standard 3 Requirements

### Requirement 3(3)(b) Compliant

*Effective management of high impact or high prevalence risks associated with the care of each consumer.*

The Assessment Team reviewed a sample of documents (including care plans) and interviewed a range of consumers/representatives and staff. They identified and identified some instances where some high impact or high prevalent risk care needs were not being consistently reflected in consumer care plans. However, the Assessment Team reported that management and clinical and care staff interviewed were able to identify such risks for the consumers they sampled and were able to describe effective interventions used to respond to these needs. Overall, management were able to demonstrate processes are in place and being used to effectively monitor, analyse and respond to high impact and high prevalence risks for consumers.

I find that the approved provider is compliant with this requirement.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is, however, required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.