Aged Care Quality and Safety Commission

APS Census Action Plan: 2023

The Aged Care Quality and Safety Commission (the Commission) is focussed on ensuring we have the right people, practices and structures in place to attract, support and enable a capable, engaged and diverse workforce. The results of the Australian Public Service (APS) 2023 Census are evidence of the progress the Commission has made in reaching this goal.

This year, the Commission's results were an improvement from 2022 results for 87% of survey questions. All index scores were either on par with APS averages, or within two percentage points, and the Commission has made significant strides in increasing the overall APS ranking since 2019.

Most importantly, we are seeing ongoing positive growth in responses related to staff wellbeing, career development and access to formal and informal learning.



Build on Wellbeing

 Continue implementation of Commission Wellbeing Plan 2022-2024

Build on Inclusion, Retention, and Attraction

- Develop Workforce Strategy including attraction, recruitment and retention plans
- Develop Diversity and Inclusion Strategy
- Develop Cultural Capability Framework
- Implement Innovate Reconciliation Action Plan
- Deliver new Enterprise Agreement

Build on SES Leadership scores through improving visibility of SES activities and collaboration

- Develop and implement new Accountability and Governance Framework
- Deliver Strengthened Commission Leadership Model and Change Plan