Aged Care Quality and Safety Commission

APS Employee Census Action Plan 2024

Build on change and communication Implement a Commission-wide change and capability uplift program The Aged Care Quality and Safety Commission is committed to our vision of having a well-• Deliver Commission workforce planning and capability uplift to support supported, highly capable, and diverse staff readiness for the New Aged Care Act workforce that works together effectively. **Build on governance and processes** The Commission's 2024 Australian Public Implement robust, comprehensive, transparent governance, Service (APS) Employee Census results are integrity, policy and quality assurance arrangements evidence of our progress towards achieving • Apply our new Regulatory Operating Model with supporting 2024-25 policies and processes to achieve best practice regulation Focus Results showed our index scores Areas were improved from 2023, and we climbed in **Build on psychosocial wellbeing** APS rankings to now be on par with the APS Implement the 2024–26 People Strategy • Develop a Psychosocial Risk Framework We saw improvement from 2023 results for 69% of survey questions. Importantly, positive **Build on team-level work practices** changes were aligned to our 2023 Employee Develop a knowledge management strategy Census Action Plan focus areas of: wellbeing; Implement a new Case Management System inclusion, retention, and attraction; and SES • Develop policies and processes to support the new Aged Care Act • Implement a People Capability Framework



this vision.

overall.

leadership.

Engage Empower Safeguard