

**From:** [FOI](#)  
**To:** [Janet Anderson](#)  
**Cc:** [Office of the Commissioner](#); [FreedomOfInformation](#); [Shelley Castree-Crood](#); [Emma Jobson](#)  
**Subject:** FOI request - ABC (Sally Sara) - Document search and retrieval - due 14 February 2022 [SEC=OFFICIAL]  
**Date:** Monday, 31 January 2022 2:25:27 PM  
**Attachments:** [image006.png](#)

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Good afternoon Janet

I am writing to provide you with an update on Ms Sally Sara's FOI request, and to ask if you could please undertake a further search for relevant documents.

We have negotiated a reduced scope with Ms Sara, which we believe is likely to be of a size we are required to process. While the reduced scope will considerably cut down the overall page count, it will not result in a significant change to the document searches required. As it will still require a redirection of your time to this process, to mitigate the effects of this we:

- Have detailed below a suggested approach you or your staff can take to searching for documents, which we hope will save some time
- Suggest that you undertake the search at a time most convenient to you at any point within the next two weeks
- Will seek an extension of the FOI processing period when necessary to complete the searches and FOI process.

#### **Revised FOI scope**

Ms Sara has agreed to exclude drafts and the first SIRS insight report from her request. She is now seeking:

1. Emails to/from Ms Janet Anderson regarding SIRS 'Insight reports' from 1 May 2021 to 1 January 2022:
  - a. excluding emails regarding the first published SIRS insight report
  - b. including only final versions of attached documents, if any.
2. Briefing notes to Ms Janet Anderson regarding SIRS 'insight reports' from 1 May 2021 to 1 January 2022, excluding briefing notes regarding the first published SIRS insight report.

#### **Suggested document searches**

Based on the update scope, could you please search Microsoft Outlook for any documents that may be relevant to the request. You may wish to use the Outlook search function as follows:

- Enter the term 'SIRS Insights' into the search bar, and search your inbox, sent items and any relevant sub-folders.
- Undertake a further search of your inbox and relevant sub-folders for 'SIRS briefing' and 'SIRS Insights briefing' (you may be aware of other appropriate search terms).

There are additional options within Outlook for targeting a search. We understand ICT staff are available in the Canberra office and can assist with that as needed.

Any files identified can then be dragged into the restricted access SharePoint folder: [Emails from the Commissioner](#) or emailed to [FOI@agedcarequality.gov.au](mailto:FOI@agedcarequality.gov.au). We can then cull the emails based on the request scope (and will only read what is necessary to ascertain relevance).

The above suggestions are premised on the assumption that all relevant documents will be in Outlook, but if you believe there are documents stored in any other location we can discuss further how the FOI team could assist you with document searches.

If you would be able to let us know when the search is complete, if possible by 14 February 2022, we would appreciate it.

Thank you in advance and if you have any questions or concerns, please feel free to contact us.

Thanks and kind regards

§ 22(1)(a)(i)

§ 22(1)(a)(ii)

Assistant Director, FOI & Privacy  
Governance and Risk  
Aged Care Quality and Safety Commission

§ 22(1)(a)(ii)

W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

§ 22(1)(a)(ii)



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**From:** § 22(1)(a)(ii)  
**To:** [Janet Anderson](#)  
**Cc:** [Emma Jobson](#); § 22(1)(a)(ii); [Office of the Commissioner](#)  
**Subject:** RE: re SIRS #2 Report [SEC=OFFICIAL]  
**Date:** Monday, 31 January 2022 5:45:04 PM  
**Attachments:** [image001.png](#)  
[SIRS Insights draft 8.1 - 22.11.21.docx](#)  
[SIRS Insight Report NOV 2021 v2.pdf](#)

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Good afternoon Janet

Please find attached a word version of the SIRS Insights report, with the last set of edits marked up for your reference. I've also attached the PDF version of the report so you can see what the final copy looks like in comparison.

Cheers

§ 22(1)(a)(ii)

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**From:** Emma Jobson  
**Sent:** Monday, 31 January 2022 9:36 AM  
**To:** § 22(1)(a)(ii)  
**Subject:** re SIRS #2 Report [SEC=OFFICIAL]

**OFFICIAL**

Hi § 22(1)(a)(ii)

Can we resend the latest version of the 2<sup>nd</sup> report with reassurance that it include all Janets updates to date – can forward this with the last version sent. She just wanted us to make sure it included all her edits to date.

Cc me and § 22(1)(a)(ii)  
Emma

**Emma Jobson**

Executive Director, Regulatory Policy and Intelligence

Aged Care Quality and Safety Commission

E § 22(1)(a)(ii) | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

§ 22(1)(a)(ii)

T § 22(1)(a)(ii)



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**From:** [ANDERSON, Janet](#)  
**To:** [REDACTED]  
**Cc:** [REDACTED]  
**Subject:** Re: FOLLOW UP: FOI Update 7 February 2022 [SEC=OFFICIAL]  
**Attachments:** [image001.png](#)  
[image058622.png](#)  
[image001.png](#)  
[image058622.png](#)

Thanks for this reminder [REDACTED] [REDACTED] has also drawn this to my attention. Unfortunately I can't access all my emails from my laptop, so I won't be able to address this task until tomorrow (Monday) night at the earliest.

It would be good for this to be communicated to the FOI team with a request for an extension if possible.

Thanks

Janet

Janet Anderson PSM  
Commissioner

Aged Care Quality and Safety Commission

E J [REDACTED]

EA: [REDACTED]

On 13 February 2022 at 9:32:53 am AEDT, [REDACTED] wrote:

### OFFICIAL

Janet

My apologies if this is already on your radar but I didn't see a response to this FOI request go out during the week - due date is tomorrow.

#### Update on sensitive matters:

- SARA, Sally (ABC News) – Ms Sara is **seeking records held by the Commissioner personally in relation to 'SIRS Insight Reports'**. The request is currently at the search and retrieval stage, which means the Commissioner has been requested to search for relevant documents (**by 14 February 2022**). Please let us know if you need additional background to this matter.

Please let me know if I can be of any assistance.

[REDACTED]

[REDACTED]

Director, Office of the Commissioner

Aged Care Quality and Safety Commission

E [REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED]

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**From:** [Redacted] § 22(1)(a)(ii)  
**Sent:** Monday, 7 February 2022 11:04 AM  
**To:** [Redacted] § 22(1)(a)(ii); Shelley Castree-Croad  
**Cc:** Office of the Commissioner; [Redacted] § 22(1)(a)(ii); FreedomOfInformation  
**Subject:** FOI Update 7 February 2022 [SEC=OFFICIAL]

Good morning [Redacted] § 22(1)(a)(ii)

[Redacted] § 22(1)(a)(ii)

**Update on sensitive matters:**

- SARA, Sally (ABC News) – Ms Sara is seeking records held by the Commissioner personally in relation to ‘SIRS Insight Reports’. The request is currently at the search and retrieval stage, which means the Commissioner has been requested to search for relevant documents (by 14 February 2022). Please let us know if you need additional background to this matter.

[Redacted] § 22(1)(a)(ii)

\*Decisions that fall due on weekends or public holidays must be made and notified on the next business day.

Thanks

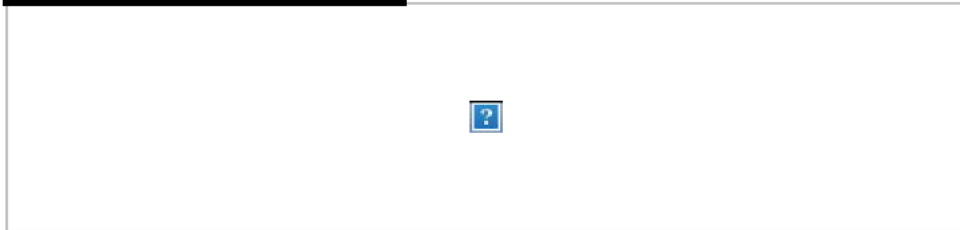
§ 22(1)(a)(ii)

Assistant Director, FOI & Privacy  
Governance and Risk  
Aged Care Quality and Safety Commission

§ 22(1)(a)(ii)

§ 22(1)(a)(ii) W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

§ 22(1)(a)(ii)



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[SEC=OFFICIAL]

**From:** [ANDERSON, Janet](#)  
**To:** § 22(1)(a)(ii)  
**Cc:** § 22(1)(a)(ii)  
**Subject:** Emails relevant to FOI request [SEC=OFFICIAL]  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.jpg](#)  
[image005.png](#)  
[UA For review and clearance - SIRS Insight Report July 2021 v6.pdf SECOFFICIAL.msg](#)  
[RE SIRS Insight #2 - reflections on AC's discussion SECOFFICIAL.msg](#)  
[SIRS Insight #2 - reflections on AC's discussion SECOFFICIAL.msg](#)  
[RE UA For review and clearance - SIRS Insight Report July 2021 v6.pdf SECOFFICIAL.msg](#)  
[RE UA For review and clearance - SIRS Insight Report July 2021 v6.pdf SECOFFICIAL.msg](#)  
[FW UA For review and clearance - SIRS Insight Report July 2021 v6.pdf SECOFFICIAL.msg](#)  
[Re SIRS Insights report - additional version for your consideration SECOFFICIAL.msg](#)  
[RE SIRS Insights report - additional version for your consideration SECOFFICIAL.msg](#)  
[FW SIRS Insights report - additional version for your consideration SECOFFICIAL.msg](#)  
[RE PLEASE USE THIS VERSION - A SIRS Insights Report #2s - for Clearance SECOFFICIAL.msg](#)  
[PLEASE USE THIS VERSION - RE A SIRS Insights Report #2s - for Clearance SECOFFICIAL.msg](#)  
[RE A SIRS Insights Report #2s - for Clearance SECOFFICIAL.msg](#)  
[RE A SIRS Insights Report #2s - for Clearance SECOFFICIAL.msg](#)  
[A SIRS Insights Report #2s - for Clearance.msg](#)  
[RE IA for review - SIRS Insights report # 2 - unreasonable use of force SECOFFICIAL.msg](#)  
[FW IA for review - SIRS Insights report # 2 - unreasonable use of force SECOFFICIAL.msg](#)  
[RE URGENT ACTION PLEASE - SIRS Insight Report #2 SECOFFICIAL.msg](#)  
[RE URGENT ACTION PLEASE - SIRS Insight Report #2 SECOFFICIAL.msg](#)  
[RE URGENT ACTION PLEASE - SIRS Insight Report #2 SECOFFICIAL.msg](#)  
[URGENT ACTION PLEASE - SIRS Insight Report #2 SECOFFICIAL.msg](#)

Hi § 22(1)(a)(ii)

Attached are all the emails I have found relating to SIRS Insights reports from 1 May 2021 to 1 January 2022, excluding emails relating to the first published SIRS insight report.

I note that the search should also include “only final versions of attached documents, if any” – however there has not been a final version of the second SIRS Insight report. Arguably, this means that none of the documents attached to these emails is in scope for the request.

However, I’ll leave that to the FOI team to determine.

Would you please forward this to the FOI team. I will do one further search to see whether I can find any other relevant material, and will let you know whether that uncovers anything further.

Thanks

Janet

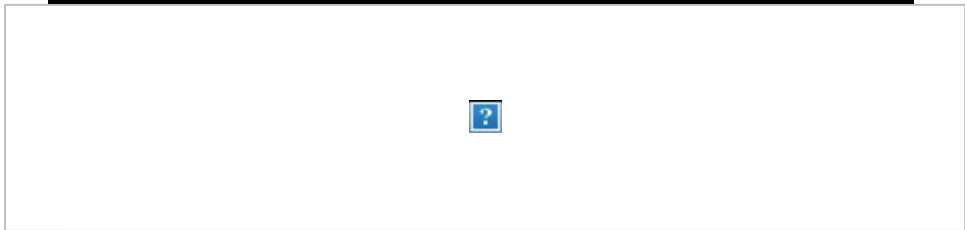
**Janet Anderson** PSM

Commissioner

Aged Care Quality and Safety Commission

E § 22(1)(a)(ii)

EA: § 22(1)(a)(ii)



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**From:** Pam Christie [REDACTED]  
**Sent:** Thursday, 3 March 2022 9:32 PM  
**To:** Janet Anderson  
**Cc:** Office of the Commissioner [REDACTED]  
**Subject:** RE: Enquiry from [REDACTED] on delay of SIRS Insight Report #2 [SEC=OFFICIAL]

**OFFICIAL**

Thanks Janet  
 We will respond to [REDACTED] along these lines, Pam

**Pam Christie**  
 Executive Director, Strategic Capability  
 Aged Care Quality and Safety Commission  
 E [REDACTED] W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)  
 [REDACTED]



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**From:** ANDERSON, Janet  
**Sent:** Thursday, 3 March 2022 9:30 PM  
**To:** Pam Christie  
**Cc:** Office of the Commissioner [REDACTED]  
**Subject:** RE: Enquiry from [REDACTED] on delay of SIRS Insight Report #2 [SEC=OFFICIAL]

Thanks Pam. We are currently reviewing our publication plans in relation to SIRS, and do not have a publication date for another Insights report. However SIRS data is now included in our quarterly Sector Performance Reports commencing in the July-Sep 2021 edition. The Oct-Dec 2021 SPR should be ready for publication next week.

Thanks

Janet



Janet Anderson PSM  
Commissioner

Aged Care Quality and Safety Commission

§ 22(1)(a)(ii)

EA: § 22(1)(a)(ii)



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From: Pam Christie § 22(1)(a)(ii)  
Sent: Thursday, 3 March 2022 9:25 PM  
To: ANDERSON, Janet § 22(1)(a)(ii)  
Cc: Office of the Commissioner § 22(1)(a)(ii) § 22(1)(a)(ii)  
Subject: FW: Enquiry from § 47F(1) on delay of SIRS Insight Report #2 [SEC=OFFICIAL]

OFFICIAL

Janet  
Just drawing to your attention this enquiry from § 47F(1) on SIRS. I'm not sure where we are up to with publishing further SIRS Insight reports, thanks Pam

Pam Christie  
Executive Director, Strategic Capability

Aged Care Quality and Safety Commission  
§ 22(1)(a)(ii) | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)  
§ 22(1)(a)(ii)

§ 22(1)(a)(ii)



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**From:** Secretariat  
**Sent:** Thursday, 3 March 2022 4:46 PM  
**To:** Pam Christie [redacted]  
**Subject:** Enquiry from [redacted] on delay of SIRS Insight Report #2 [SEC=OFFICIAL]

**OFFICIAL**

Hi Pam,

Just for visibility we've received a follow up from [redacted] on the delay in publication of the second SIRS Insight Report.

I'm following up on anticipated publication of the next report and will keep you updated.

Kind Regards

[redacted]

**Secretariat**

Aged Care Quality and Safety Commission

E [redacted] W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

[redacted]



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**From:** Secretariat  
**Sent:** Thursday, 3 March 2022 10:30 AM  
**To:** [redacted]  
**Cc:** Secretariat [redacted]  
**Subject:** RE: Suicides in aged care [SEC=OFFICIAL]

**OFFICIAL**

Thanks [redacted]

Will follow up.

[redacted]

## Secretariat

Aged Care Quality and Safety Commission

E <sup>§ 22(1)(a)(ii)</sup> [REDACTED] W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

<sup>§ 22(1)(a)(ii)</sup> [REDACTED]

<sup>§ 22(1)(a)(ii)</sup> [REDACTED]



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From: <sup>§ 22(1)(a)(ii)</sup> [REDACTED]

Sent: Thursday, 3 March 2022 9:37 AM

To: <sup>§ 22(1)(a)(ii)</sup> [REDACTED]

Cc: Secretariat <sup>§ 22(1)(a)(ii)</sup> [REDACTED]

Subject: FW: Suicides in aged care [SEC=OFFICIAL]

OFFICIAL

Hi <sup>§ 22(1)(a)(ii)</sup> [REDACTED]

<sup>§ 47F(1)</sup> [REDACTED] asked me about the delayed release of the second SIRS Insight Report a few months ago. The first report came out in June and I believe the second one has not yet been published. I know it was written last year but it didn't gain approval at the time.

I replied to <sup>§ 47F(1)</sup> [REDACTED] this morning letting <sup>§ 47F(1)</sup> [REDACTED] know I've moved to another area of the Commission and that you will be in contact with her. The long email trail below is included for background.

Good luck!

<sup>§ 22(1)(a)(ii)</sup> [REDACTED]

<sup>§ 22(1)(a)(ii)</sup> [REDACTED]

Senior Communications Advisor

Aged Care Quality and Safety Commission

<sup>§ 22(1)(a)(ii)</sup> [REDACTED] W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

<sup>§ 22(1)(a)(ii)</sup> [REDACTED]



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**From:** <sup>s 47F(1)</sup> [Redacted]  
**Sent:** Wednesday, 2 March 2022 8:18 PM  
**To:** <sup>s 22(1)(a)(ii)</sup> [Redacted]  
**Subject:** Re: Suicides in aged care [SEC=OFFICIAL]

Hi <sup>s 22(1)(a)(ii)</sup> [Redacted]

In your email on 23 November 2021 you stated: "(SIRS Insight Report) is expected to be published within the next 2-3 weeks."

It is now 2 March 2022 and I have not been notified about the release of the Report.

Can you confirm a date?

Regards, <sup>s 47F(1)</sup> [Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

<sup>s 22(1)(a)(ii)</sup> [Redacted]

**From:** § 22(1)(a)(ii)  
**To:** [Janet Anderson](#)  
**Subject:** Most recent SIRS Insights Report [SEC=OFFICIAL]  
**Date:** Monday, 7 March 2022 2:54:35 PM  
**Attachments:** [image001.png](#)  
[DRAFT SIRS Insight Report NOV 2021 v2.pdf](#)

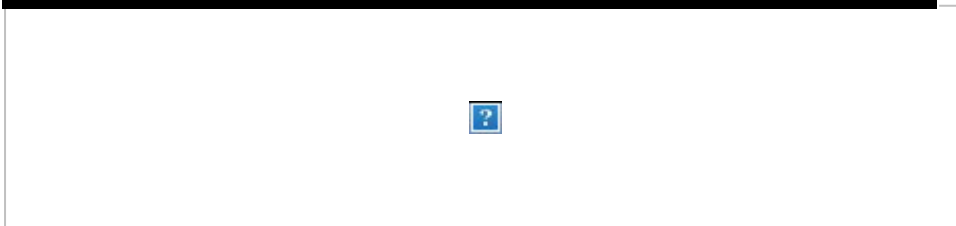
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Kind Regards,

§ 22(1)(a)(ii)

Executive Assistant to Janet Anderson PSM  
Aged Care Quality and Safety Commission  
GPO Box 9819 ACT 2601

§ 22(1)(a)(ii)



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**From:** [ANDERSON, Janet](#)  
**To:** [REDACTED]  
**Subject:** RE: FOI draft decision letter [SEC=OFFICIAL]  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image005.png](#)  
[FOI\\_2022\\_02 - Sara - Draft Decision Letter.docx](#)

Hi [REDACTED]

Thanks for sharing a copy of your intended letter. The only comment I have to make – other than to commend [REDACTED] and you for the quality of your work on this – is to suggest that you might want to consider providing the full and accurate name of SIRS at some point, given that Ms Sara has mis-named the scheme in her request. I have made this amendment in track changes for your consideration.

Thanks again.

Janet

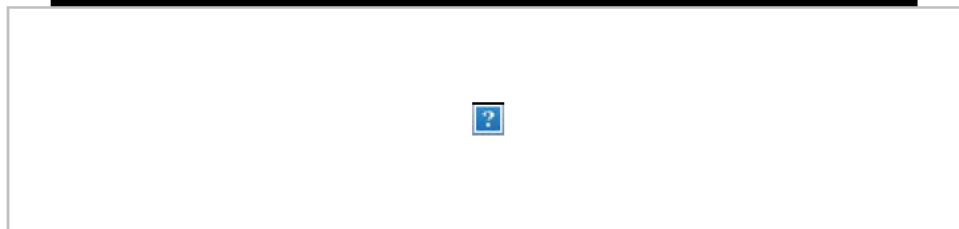
**Janet Anderson** PSM

Commissioner

Aged Care Quality and Safety Commission

E [REDACTED]

EA: [REDACTED]



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**From:** [REDACTED]  
**Sent:** Friday, 18 March 2022 1:17 PM  
**To:** ANDERSON, Janet  
**Subject:** FOI draft decision letter [SEC=OFFICIAL]

**OFFICIAL**

Hi there Janet, here is the draft correspondence regarding my decision due Monday.

Thanks, [REDACTED]

[REDACTED]

Director, Governance & Risk

Aged Care Quality and Safety Commission

E [REDACTED]

| W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

[REDACTED]

[REDACTED]



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**From:** [FOI](#)  
**To:** [Janet Anderson](#)  
**Cc:** § 22(1)(a)(ii); [Emma Jobson](#); [Shelley Castree-Croad](#); § 22(1)(a)(ii)  
**Subject:** FOI decision and documents - released to Ms Sally Sara (ABC) - FOR INFORMATION [SEC=OFFICIAL]  
**Date:** Monday, 21 March 2022 2:32:20 PM  
**Attachments:** [image001.png](#)  
[FOI\\_202202\\_Notice\\_of\\_Decision\\_SECOFFICIAL.msg](#)

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Hi Janet

This is just to let you know that the FOI decision for Ms Sally Sara of the ABC (relating to SIRS Insight Reports) has now been sent to her. The decision and documents are as discussed with you last week (attached for your reference).

We are required to publish the documents on our [Disclosure Log](#) within 10 days, and expect to have this done by the end of the week.

Thank you

§ 22(1)(a)(ii)

Assistant Director, FOI & Privacy  
Governance and Risk  
Aged Care Quality and Safety Commission

§ 22(1)(a)(ii)

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**From:** [Emma Jobson](#)  
**To:** [Janet Anderson](#); [REDACTED]  
**Subject:** FW: re: FYI SIRS insights [SEC=OFFICIAL]  
**Date:** Tuesday, 22 March 2022 6:52:45 PM  
**Attachments:** [image789343.png](#)  
[image430001.png](#)

**OFFICIAL**

Hi Janet / [REDACTED]  
FYI

**Emma Jobson**

Executive Director, Regulatory Policy and Intelligence

Aged Care Quality and Safety Commission

E [REDACTED] | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

[REDACTED]



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**From:** [REDACTED]  
**Sent:** Tuesday, 22 March 2022 3:17 PM  
**To:** Emma Jobson  
**Cc:** [REDACTED]  
**Subject:** re: FYI SIRS insights [SEC=OFFICIAL]

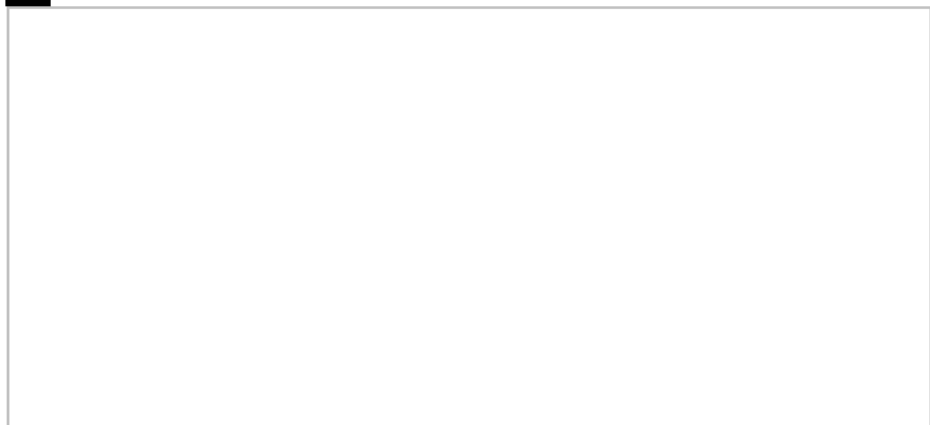
**OFFICIAL**

Hi Emma,

[REDACTED] has advised the Commission has responded to the FOI request re: SIRS and we understand there's now an ABC news article about it. With some twitter sentiment below.

<https://www.abc.net.au/radio/programs/worldtoday/anger-over-delays-in-aged-care-reporting/13806826>

[REDACTED]





§ 22(1)(a)(ii)

Director Sector Performance and Improvement

Aged Care Quality and Safety Commission

E § 22(1)(a)(ii)

| W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)

§ 22(1)(a)(ii)

§ 22(1)(a)(ii)



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**From:** § 22(1)(a)(ii)  
**To:** [Janet Anderson](#)  
**Cc:** [Nicola Dunbar](#); [Office of the Commissioner](#)  
**Subject:** FW: SIRS report - § 22(1) enquiry [SEC=OFFICIAL]  
**Date:** Wednesday, 23 March 2022 1:29:58 PM

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**OFFICIAL**

Hi Janet

For information – see enquiry from § 22(1)(a)(ii) below.

Have advised that there is SIRS data published in the last two SPRs and provided the link to the reports on our website.

§ 22(1)(a)(ii)

**From:** § 47F(1)

**Sent:** Wednesday, 23 March 2022 11:23 AM

**To:** Media § 22(1)(a)(ii)

**Subject:** SIRS report - § 22(1)(a)(ii) enquiry

Hi media team

I am enquiring about the latest SIRS report:

- Do you have a date please for when the next report will be released? Is there a reason for the delay with the 2nd report being available?

<https://www.agedcarequality.gov.au/sirs/reports>

Deadline is COB today.

Many thanks

§ 47F(1)

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§ 22(1)(a)(ii)

**From:** [ANDERSON, Janet](#)  
**To:** § 22(1)(a)(ii)  
**Cc:** [Emma Jobson](#); [Nicola Dunbar](#); [Office of the Commissioner](#); [Media](#); [Office of the Commissioner](#)  
**Subject:** RE: UA\*: DUE: 4PM: The Guardian - SIRS [SEC=OFFICIAL]  
**Date:** Thursday, 24 March 2022 4:58:28 PM  
**Attachments:** [image001.png](#)  
[image002.png](#)  
[image003.png](#)  
[image004.jpg](#)  
[image005.png](#)

Hi § 22(1)(a)(ii)

My approved response is directly below:

**The Commission takes very seriously its responsibility for accountability and transparency. That is why data relating to the Serious Incident Response Scheme (SIRS) has been included, since the beginning of 2021-22, in the Sector Performance Report published by the Commission every quarter. Data on SIRS notifications was also published in the Commission's 2020-21 Annual Report.**

**The 'second report' you refer to is a discretionary publication by the Commission. The Commission has been exploring options for reflecting back to the Sector selected data and information drawn from the serious incident notifications for the specific purpose of drawing attention to and underscoring certain provider obligations in relation to preventing, and minimising the risk and impact of, serious incidents in residential aged care. Work on this report is continuing alongside the regular reporting of SIRS data.**

Please come back to me if you or Nicola have any concerns about this response.

Thanks

Janet

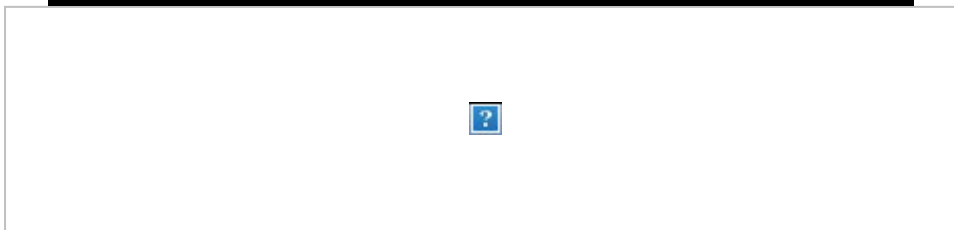
**Janet Anderson** PSM

Commissioner

Aged Care Quality and Safety Commission

E § 22(1)(a)(ii)

EA: § 22(1)(a)(ii)



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**From:** § 22(1)(a)(ii)

**Sent:** Thursday, 24 March 2022 3:12 PM

**To:** ANDERSON, Janet

**Cc:** Emma Jobson ; Nicola Dunbar ; Office of the Commissioner ; Media

**Subject:** RE: UA\*: DUE: 4PM: § 22(1)(a)(ii) - SIRS [SEC=OFFICIAL]

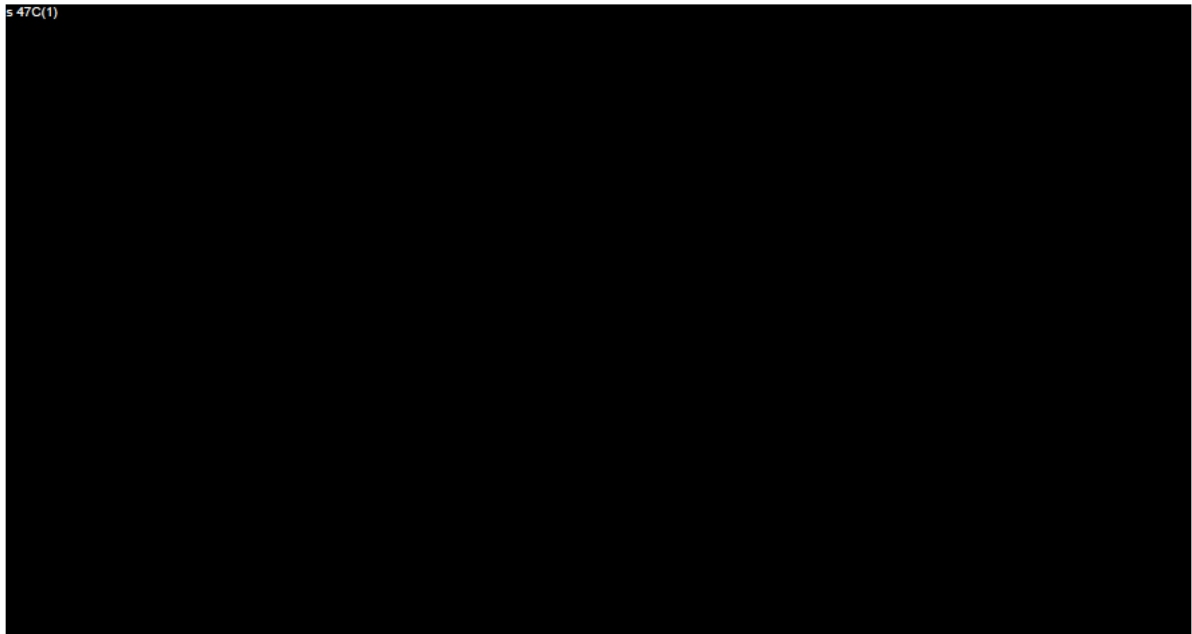
**Importance:** High

**OFFICIAL**

Hi Janet

Questions from § 22(1)(a)(ii) this afternoon on the SIRS Insights report and FOI matter and draft

response below.



Enquiry, <sup>s 22(1)(a)(i)</sup> [redacted], 24.03.22

Hello - <sup>s 47F(1)</sup> [redacted] the Serious Incident Response Scheme and the second report that's overdue. I've seen the FOI with the email chain and have talked to <sup>s 47F(1)</sup> [redacted]



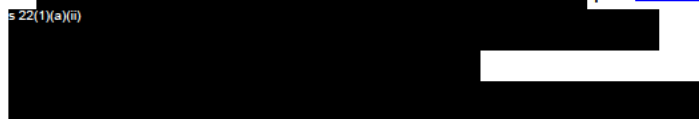
Is there still a plan to release the second report? If so, when... and if not, why not?  
Thank you - My deadline is 4pm.

<sup>s 22(1)(a)(i)</sup> [redacted]

Director, Parliamentary Services and Media

Aged Care Quality and Safety Commission

E <sup>s 22(1)(a)(i)</sup> [redacted] | W [www.agedcarequality.gov.au](http://www.agedcarequality.gov.au)



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