Performance

Report

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| Name of service: | Aegis Lakeside |
| Service address: | 33 Stanton Road REDCLIFFE WA 6104 |
| Commission ID: | 7252 |
| Approved provider: | Lakeside Hostel Pty Ltd |
| Activity type: | Assessment Contact - Site |
| Activity date: | 28 August 2023 |
| Performance report date: | 21 September 2023 |

This performance report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Aegis Lakeside (**the service**) has been prepared by M Glenn, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-1).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the Assessment Contact - Site; the Assessment Contact - Site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers and representatives.

The approved provider did not submit a response to the assessment team’s report.

# Assessment summary

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| Standard 3 Personal care and clinical care | Not applicable as not all requirements have been assessed |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 3

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| Personal care and clinical care | |  |
| Requirement 3(3)(g) | Minimisation of infection related risks through implementing:   1. standard and transmission based precautions to prevent and control infection; and 2. practices to promote appropriate antibiotic prescribing and use to support optimal care and reduce the risk of increasing resistance to antibiotics. | Compliant |

Findings

The service has a current outbreak management plan and processes are in place to minimise the risk of spread of infections to consumers. Staff receive regular, ongoing training in relation to infection prevention and outbreak management, and staff were observed practicing hand hygiene and using hand sanitising gel throughout the service. An antimicrobial stewardship policy is in place and antibiotics are not prescribed before preliminary testing and information from pathology is received regarding the use of an appropriate antibiotic. Documentation showed monthly audits of antibiotic usage are completed. Consumers said they are happy with the measures currently in place to minimise the spread of infections.

For the reasons detailed above, I find requirement (3)(g) in Standard 3 Personal care and clinical care compliant.

1. The preparation of the performance report is in accordance with section 68Aof the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-1)