Performance

Report

**1800 951 822**

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| Name: | Barridale Lodge |
| Commission ID: | 7190 |
| Address: | 89 Barridale Drive, KINGSLEY, Western Australia, 6026 |
| Activity type: | Assessment contact (performance assessment) – site |
| Activity date: | 17 October 2023 |
| Performance report date: | 10 November 2023 |
| Service included in this assessment: | Provider: 1523 Shire of Wanneroo Aged Persons Homes Trust Inc  Service: 4718 Barridale Lodge |

This performance report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Barridale Lodge (**the service**) has been prepared by M Glenn, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-1).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the assessment contact (performance assessment) – site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers, representatives, and management.

The approved provider did not submit a response to the assessment team’s report.

# Assessment summary

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| Standard 1 Consumer dignity and choice | Not Applicable as not all requirements have been assessed |
| **Standard 2** Ongoing assessment and planning with consumers | **Not Applicable as not all requirements have been assessed** |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 1

|  |  |  |
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| Consumer dignity and choice | |  |
| Requirement 1(3)(d) | Each consumer is supported to take risks to enable them to live the best life they can. | Compliant |

Findings

Documentation showed consumers whose choose to take risks are identified, and discussions regarding risks and mitigation strategies had taken place to support consumers live the best life they can. Staff stated they support consumers to make choices about their care and services and when those choices involve risks, they develop mitigation strategies with consumers and representatives, to minimise any identified risks. Management advised staff receive ongoing training on consumers’ dignity of choice, and policies and procedures provide staff guidance. Consumers and representatives feel the service supports consumers to make choices that include risks.

Based on the assessment team’s report, I find requirement (3)(d) in Standard 1 Consumer dignity and choice compliant.

# Standard 2

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| Ongoing assessment and planning with consumers | |  |
| Requirement 2(3)(a) | Assessment and planning, including consideration of risks to the consumer’s health and well-being, informs the delivery of safe and effective care and services. | Compliant |

Findings

Assessment and planning informs the delivery of consumers’ care and services to ensure safe and effective care. Documentation showed staff training, policies, and procedures support staff in the assessment and planning process. Staff described the assessment and planning process and were knowledgeable of consumers’ goals, needs and preferences, and how they minimise risks for consumers. Consumers are provided the opportunity to discuss their advance care wishes, and consumers and representatives said they are satisfied with the care and services consmers receive.

Based on the assessment team’s report, I find requirement (3)(a) in Standard 2 Ongoing assessment and planning with consumers compliant.

1. The preparation of the performance report is in accordance with section 68A of the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-1)