Performance

Report

**1800 951 822**

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| Name: | Kensington Park Nursing Home |
| Commission ID: | 7916 |
| Address: | 62 Gwenyfred Road, KENSINGTON, Western Australia, 6151 |
| Activity type: | Assessment contact (performance assessment) – site |
| Activity date: | on 16 July 2024 |
| Performance report date: | 5 August 2024 |
| Service included in this assessment: | Provider: 934 Fresh Fields Aged Care Pty Ltd  Service: 4921 Kensington Park Nursing Home |

This performance report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Kensington Park Nursing Home (**the service**) has been prepared by R Beaman, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-2).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The report also specifies any areas in which improvements must be made to ensure the Quality Standards are complied with.

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the Assessment Contact (performance assessment) – site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers/representatives and others.

# Assessment summary

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| Standard 3 Personal care and clinical care | Not fully assessed |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 3

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| --- | --- | --- |
| Personal care and clinical care | |  |
| Requirement 3(3)(b) | Effective management of high impact or high prevalence risks associated with the care of each consumer. | Compliant |

Findings

Requirement (3)(b) was found non-compliant following an Assessment Contact undertaken in March 2024 as the high impact or high prevalence risks related to choking and aspiration were not being effectively managed. The Assessment Team’s report provided evidence of actions taken to address deficiencies identified, including undertaking mandatory staff training, the implementation of daily huddles with hospitality and care staff, along with the implementation of a dining coordinator during mealtimes.

At the Assessment Contact undertaken during July 2024, high impact or high prevalence risks associated with the care of consumers were identified with management strategies developed and documented in care plans to ensure care and services are delivered in line with consumers’ assessed needs and preferences. Consumers and representatives were satisfied risks related to consumers care were managed effectively. Observations, care files and staff interviews confirmed high impact and high prevalence risks including, in relation to pressure injuries, unplanned weight loss, falls, changed behaviours and choking and aspiration are documented with mitigation strategies implemented. Clinical risks for consumers are documented on the service risk register and discussed at monthly clinical risk meetings.

For the reasons detailed above, I find Requirement (3)(b) in Standard 3 personal care and clinical care compliant.

1. The preparation of the performance report is in accordance with section 68Aof the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-2)