Transcript

Aged Care Quality and Safety Commission

National Aged Care Provider Conference 2024  
Getting in on the Act!

Conference Highlights

**Presented by:**

Speakers

[*Opening visual of slide with text saying ‘Australian Government with Crest (logo)’, ‘Aged Care Quality and Safety Commission’, ‘National Aged Care Provider Conference 2024’, ‘Getting in on the Act!’, ‘Working together for better aged care’, ’23-24 April 2024’, ‘Adelaide Convention Centre’, ‘Conference highlights’*]

[*The visuals during this video are of various people attending a conference together with speakers speaking on stage to large audience*]

§(Music Playing)§

**Speaker 1:**

Can feel the vibe. Very energetic. A lot of people around smiling and looking curious.

**Speaker 2:**

Lots of resources out there. So that’s what we need to get into now, to get into the resources that the Commission are actually putting out there.

§(Music Playing)§

**Speaker 3:**

Hello everyone. A very warm welcome that I would add to those have already been provided to you. It is really, really wonderful to see so many of you in the room and to know that there are so many others who are watching live.

§(Music Playing)§

**Speaker 4:**

By stepping up you have demonstrated your personal commitment to improving aged care for all Australians, and for that you have my sincere gratitude.

§(Music Playing)§

**Speaker 5:**

I would say that there has been some pockets of gold.

**Speaker 6:**

So much of the stuff is cultural and about authentic service delivery.

**Speaker 7:**

We’re happy to be here. People are really interested in diversity and inclusion which is good, and respectful practices, inclusive practices.

**^Speaker 8:**

That’s what going to make a difference in older people’s lives, but it’s actually going to mean that working in aged care is an even better place to work and people feel more valued and that they’ll want to really deliver care, focus on the older person, keeping them at the centre.

§(Music Playing)§

[*Visual of slide with text saying ‘National Aged Care Provider Conference 2024’, ‘Getting in on the Act!’, ‘Working together for better aged care’, ‘https://agedcarequality.gov.au/nacpc2024’, Australian Government with Crest (logo)’, ‘Aged Care Quality and Safety Commission’*]

[*Closing visual of slide with text saying ‘Australian Government with Crest (logo)’, ‘Aged Care Quality and Safety Commission’*]

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