Performance

Report

**1800 951 822**

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| Name: | Regis Como |
| Commission ID: | 7869 |
| Address: | 36 Talbot Avenue, COMO, Western Australia, 6152 |
| Activity type: | Assessment contact (performance assessment) – site |
| Activity date: | 21 November 2023 |
| Performance report date: | 13 December 2023 |
| Service included in this assessment: | Provider: 3522 Regis Aged Care Pty Ltd  Service: 4876 Regis Como |

This performance report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Regis Como (**the service**) has been prepared by M Glenn, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-1).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the assessment contact (performance assessment) – site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers, and representatives.

# Assessment summary

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| Standard 3 Personal care and clinical care | Not applicable as not all requirements have been assessed |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 3

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| Personal care and clinical care | |  |
| Requirement 3(3)(g) | Minimisation of infection related risks through implementing:   1. standard and transmission based precautions to prevent and control infection; and 2. practices to promote appropriate antibiotic prescribing and use to support optimal care and reduce the risk of increasing resistance to antibiotics. | Compliant |

Findings

Organisational policies and procedures are in place to guide staff when community transmission of infection starts to occur, and to promote appropriate antibiotic prescribing to reduce the risk of increasing resistance to antibiotics. Staff receive training in infection control with standard precautions implemented to minimise the spread of infection. Antimicrobial stewardship principles were described by staff, including ensuring specimens are collected when consumers show symptoms of infection. Consumers felt staff practiced good hygiene when assisting them and indicated confidence in the service’s ability to manage an infectious outbreak.

Based on the assessment team’s report, I find requirement (3)(g) in Standard 3 Personal care and clinical care compliant.

1. The preparation of the performance report is in accordance with section 68A of the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-1)