**Performance**

**Report**

**1800 951 822**

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| Name of service: | Sandybeach Community Co-operative Society Limited |
| Service address: | 2 Sims Street SANDRINGHAM VIC 3191 |
| Commission ID: | 300529 |
| Home Service Provider: | Sandybeach Community Co-operative Society Limited |
| Activity type: | Assessment Contact - Desk |
| Activity date: | 6 October 2022 |
| Performance report date: | 8 November 2022 |

This performance report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Sandybeach Community Co-operative Society Limited (**the service**) has been prepared by J Taylor, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-1).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The report also specifies any areas in which improvements must be made to ensure the Quality Standards are complied with.

# Services included in this assessment

**CHSP:**

* Social Support Group, 4-B6HEK70, 2 Sims Street, SANDRINGHAM VIC 3191

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the Assessment Contact - Desk; the Assessment Contact - Desk report was informed by review of documents and interviews with staff.

# Assessment summary for Commonwealth Home Support Programme (CHSP)

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| --- | --- |
| Standard 2 Ongoing assessment and planning with consumers | Not applicable as not all requirements have been assessed |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 2

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| --- | --- | --- |
| Ongoing assessment and planning with consumers | | CHSP |
| Requirement 2(3)(e) | Care and services are reviewed regularly for effectiveness, and when circumstances change or when incidents impact on the needs, goals or preferences of the consumer. | Compliant |

Findings

The service advised a Care Plan Review Framework has been developed to ensure regular review of consumer care plans. Implementation of this Framework includes processes to prioritise consumer reviews based on the last review date, staff education on the care plan review process and updating consumer intake documentation to include goal setting. The service demonstrated review of this project is discussed at regular team meetings.

Consumer plans sighted by the Assessment Team were current and showed evidence of being updated when needs, goals and preferences of the consumer had changed. In relation to risk, the updated plans included strategies to guide staff to support the consumer.

The Assessment team sighted the service’s team meeting minutes for the past three months describing the progress of the new ongoing assessment and planning process, including a timeline for completing reviews.

The Participant Review procedural document sighted by the Assessment Team provided detailed information to guide staff on the review process, including adding the next review date on the service’s Review Schedule.

Based on the information provided in the Assessment Report and considering the work underway with the service, I find this requirement as Compliant.

1. The preparation of the performance report is in accordance with section 68Aof the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-1)