Strengthened Aged Care Quality Standards

Standard 7

I contribute to the community I live in

Standard 6

I enjoy tasty nutritious foods every day

Standard 5

I get the right clinical care for me



Standard 1

I am valued and have choices over the life I lead

Standard 2

I have confidence in my provider

Standard 3

My care is based around who I am and what's important to me

Standard 4

I feel safe and supported where I live





Strengthened Aged Care Quality Standards

- 1.1 Person-centred care
- 1.2 Dignity, respect and privacy
- **1.3** Choice, independence and quality of life
- **1.4** Transparency and agreements
- **7.1** Daily living
- **7.2** Transitions
- **6.1** Partnering with older people on food and nutrition
- 6.2 Assessment of nutritional needs and preferences
- **6.3** Provision of food and drink
- **6.4** Dining experiences

Standard 1

I understand the people I care for and support them in making choices

Standard 7

We work together to build a connected residential community

Standard 6

I make sure the people I care for enjoy tasty and nutritious foods every day

Standard 5

6

I understand the clinical needs of the person I am caring for.

5.1 Clinical governance

Clinical care

The person

The organisation

2

- 5.2 Preventing and controlling infections in clinical care
- **5.3** Safe and quality use of medicines
- **5.4** Comprehensive care

Standard 2

I feel empowered

to do my job well

- **5.5** Clinical safety
 - **5.6** Cognitive impairment
 - 5.7 Palliative care and end-of-life care

- 2.1 Partnering with older people
- 2.2 Quality and safety culture
- 2.3 Accountability and quality system
- **2.4** Risk management
- **2.5** Incident management

- **2.6** Feedback and complaints management
- **2.7** Information management
- 2.8 Workforce planning
- 2.9 Human resource management
- 2.10 Emergency and disaster management

Standard 3

I understand who I am caring for and what is important to them

- **3.1** Assessment and planning
- **3.2** Delivery of care and services
- **3.3** Communicating for safety and quality
- **3.4** Coordination of care and services

Standard 4

I create a safe and supportive environment for the people I care for

- **4.1a** Environment and equipment at home
- **4.1b** Environment and equipment in a service environment
- **4.2** Infection prevention and control



