



Get ready for the strengthened Aged Care Quality Standards



The strengthened Quality Standards will be introduced with the commencement of the new *Aged Care Act* from 1 July 2025. The [existing Standards](#) will remain in effect until then.


This checklist will help existing providers prepare for the strengthened Quality Standards. It highlights the activities you can do, and the resources available to support you with this process.


Activity	Tips on how to get ready	Complete
Understand your provider registration category	Understand provider registration categories and how the strengthened Quality Standards and audit arrangements apply to your category.	
Become familiar with the strengthened Quality Standards	Use the strengthened Quality Standards digital guidance tool . This will support you to comply with the strengthened Quality Standards and provide best practice services. Note: This tool has filters for governing bodies, providers and workers.	
	Read, watch and use Commission resources including fact sheets, videos and posters.	
Prepare your staff	Do online learning and register to attend the strengthened Quality Standards in Practice workshop on the Aged Care Learning Information Solution (Alis).	
	Provide training and information for your workforce on the strengthened Quality Standards.	
	Identify actions to take and how you will show that you comply.	

Activity	Tips on how to get ready	Complete
Prepare for the audit process under the strengthened Quality Standards	Use the pre-audit preparation tool to identify: <ul style="list-style-type: none"> • how you're already complying with the strengthened Quality Standards • areas of non-compliance. 	
	Consider the information, documents and records we will request for your provider registration category: <ul style="list-style-type: none"> • draft request for Information template - category 4 & 5 • draft request for Information template - category 6 	
	Have and improve systems and processes where needed.	
Review other relevant provider obligations	You should consider the strengthened Quality Standards alongside your other obligations, including: <p>The Code of Conduct for Aged Care (the Code)</p> The Code describes how aged care workers (including volunteers) must behave and treat people receiving care. Workers must always act in a way that is respectful, kind and in line with the Code.	
	<p>Statement of Rights</p> The Statement of Rights describes what older people can expect when accessing aged care services. Knowing the rights of older people helps you to deliver care in line with those rights.	
	<p>Worker screening</p> We will introduce new requirements for worker screening (the timing of this hasn't yet been finalised). The type of screening clearance workers need will depend on the type of role.	
Update and inform the older people you provide care and services to	Talk to the consumer advisory body, in residential services.	
	Communicate the changes people receiving care can expect, in a way they will understand.	
	Think about how you will share the changes you make to your policies and procedures.	
	Review feedback and plan to improve.	
	Invite feedback and questions.	

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