Performance

Report

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| Name of service: | Performance report date: |
| Sunnymeade Park Aged Care Community | 2 September 2022 |
| Commission ID: | Activity type: |
| 5208 | Assessment contact |
| Approved provider: | Activity date: |
| Jomal Pty Ltd | 9 August 2022 |

This Performance Report **is published** on the Aged Care Quality and Safety Commission’s (the **Commission**) website under the Aged Care Quality and Safety Commission Rules 2018.

**This performance report**

This performance report for Sunnymeade Park Aged Care Community (**the service**) has been prepared by Gai-Maree Cain, delegate of the Aged Care Quality and Safety Commissioner (Commissioner)[[1]](#footnote-2).

This performance report details the Commissioner’s assessment of the provider’s performance, in relation to the service, against the Aged Care Quality Standards (Quality Standards). The Quality Standards and requirements are assessed as either compliant or non-compliant at the Standard and requirement level where applicable.

The report also specifies any areas in which improvements must be made to ensure the Quality Standards are complied with.

# Material relied on

The following information has been considered in preparing the performance report:

* the assessment team’s report for the Assessment Contact - Site; the Assessment Contact - Site report was informed by a site assessment, observations at the service, review of documents and interviews with staff, consumers/representatives and others.
* the following information given to the Commission, or to the assessment team for the Assessment Contact - Site of the service:
  + The Assessment Team interviewed 8 consumers and/or representatives during the Assessment Contact – Site, who were satisfied the service environment was safe, well maintained and supported consumers independence.
* other information and intelligence held by the Commission regarding the service.

# Assessment summary

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| --- | --- |
| Standard 5 Organisation’s service environment | Not applicable as not all requirements have been assessed |

A detailed assessment is provided later in this report for each assessed Standard.

# Areas for improvement

There are no specific areas identified in which improvements must be made to ensure compliance with the Quality Standards. The provider is required to actively pursue continuous improvement in order to remain compliant with the Quality Standards.

# Standard 5

|  |  |  |
| --- | --- | --- |
| Organisation’s service environment | |  |
| Requirement 5(3)(b) | The service environment:   1. is safe, clean, well maintained and comfortable; and 2. enables consumers to move freely, both indoors and outdoors. | Compliant |

## Findings

Consumers expressed satisfaction that the service environment was clean, well maintained, safe and comfortable. Sampled consumers who smoke, said they felt safe to do so, were aware of the requirement to smoke within the service’s designated smoking areas and confirmed that staff provided assistance when required.

Designated smoking areas were observed to be equipped with fire safety equipment, such as extinguishers and fire blankets, and emergency call buttons were available in the event of an emergency.

The service had implemented improvements to the service environment to assist each consumer who smoked to do so safely. Care documentation identified the completion of risk assessments and care plans which included strategies for staff to support consumers and ensure the safety of the service environment.

For the reasons detailed, this requirement is Complaint.

1. The preparation of the performance report is in accordance with section s 68Aof the Aged Care Quality and Safety Commission Rules 2018. [↑](#footnote-ref-2)